

Pompallier Catholic School

Complaints Policy

At all times every person's 'Light of Christ' must be able to shine. Throughout this policy the school's special character must be taken into consideration at all times.

The Board will deal with all complaints in a way that is:

- (a) Fair and reasonable
- (b) Timely as reasonably practicable (refer procedure chart)
- (c) Transparent
- (d) Accessible
- (e) Consistent
- (f) Mutually communicative; and
- (g) Compliant with the Board's legal obligations, School Charter and School policies and procedures

Complaints Procedure for Pompallier Catholic School

